

Cochlear™ Nucleus® Sound Processors  
and compatible ReSound hearing aids

# WIRELESS COMPATIBILITY GUIDE



Wireless device	Nucleus 7 Sound Processor	Nucleus 6 Sound Processor	Nucleus Kanso® Sound Processor	ReSound LiNX Quattro™ ReSound LiNX 3D™ ReSound ENZO 3D™	ReSound LiNX™ ReSound ENZO™
Made for Apple	✓ B			✓ B	✓
Cochlear™ Nucleus® Smart App	✓				
ReSound Smart 3D™ app				✓	✓ *
Cochlear CR230 Remote Assistant		✓	✓		
Cochlear CR310 Remote Control	✓				
Cochlear CR210 Remote Control		✓	✓		
ReSound Remote Control 2				✓	✓
Cochlear Wireless TV Streamer or ReSound TV Streamer 2	✓ B	✓ B	✓ B	✓ B	✓ B
Cochlear Wireless Phone Clip or ReSound Phone Clip+	✓ B	✓ B	✓ B	✓ B	✓ B
Cochlear Wireless Mini Microphone 2 or ReSound Micro Mic	✓ B	✓ B	✓ B	✓ B	✓ B
Cochlear Wireless Mini Microphone 2+ or ReSound Multi Mic	✓ B	✓ B	✓ B	✓ B	✓ B
Airlink™ 2** or Noahlink Wireless				✓	✓
Cochlear Wireless Programming Pod CP1000 series	✓				
Cochlear Wireless Programming Pod CP800 & CP900 series		✓	✓		
Rechargeable battery option	✓	✓		✓ ***	

B – Streams bimodally

\* ReSound Smart app only

\*\* With latest firmware

\*\*\* ReSound LiNX Quattro RIE only



Smart Hearing Alliance

# Frequently Asked Questions

## How do Cochlear Sound Processors work with ReSound hearing aids?

ReSound wireless compatible hearing aids and Cochlear wireless compatible sound processors share a common 2.4 GHz wireless technology platform. Specifically, this allows audio wireless accessories to stream to a Cochlear Sound Processor fitted to one ear and a ReSound wireless compatible hearing aid fitted to the other ear. The same audio stream is directed simultaneously to both devices so patients can hear more clearly and with better sound quality.

## What does Made for Apple mean?

This means that your patients can stream sound directly to both their Nucleus 7 Sound Processor and ReSound hearing aid from a compatible Apple® device and enjoy access to the latest Apple technology without the need for an intermediate device.

## My patient doesn't have a compatible Apple device, how do they control their Nucleus 7 Sound Processor and ReSound hearing aid?

If your patient has an Android™ device, they can control their Cochlear Nucleus 7 Sound Processor or ReSound hearing aid via compatible Android Apps. If your patient doesn't have a compatible Apple device, they can control their Cochlear Nucleus 7 Sound Processor via the sound processor button or the CR310 Remote Control, and control their ReSound hearing aid via the Remote Control 2.

## Can my bimodal patients control both the Nucleus 7 Sound Processor and their ReSound hearing aid with the Nucleus Smart App or ReSound Smart 3D app?

No, both the Nucleus Smart App and ReSound Smart 3D app will only control their respective device. However, bimodal patients can make adjustments to both devices if paired to a compatible Apple device using the Apple Accessibility menu.

## Which audio wireless accessories stream to both a ReSound hearing aid and a Cochlear Sound Processor?

The Cochlear Wireless TV Streamer, Wireless Phone Clip and range of Wireless Mini Microphones can stream to both a Nucleus 7 Sound Processor, Nucleus 6 Sound Processor or Nucleus Kanso Sound Processor and a compatible ReSound hearing aid. There are up to three channels available for the TV Streamers and Microphones. Please refer to the respective user guides for details on channels.

## If my patient already has a ReSound wireless accessory (ReSound TV Streamer 2, ReSound Phone Clip+, ReSound Multi Mic or ReSound Micro Mic) do they need a Cochlear True Wireless™ device as well?

If your patient already has a ReSound wireless accessory, that accessory will work with a compatible Cochlear product. If they already have a Cochlear True Wireless™ device, that device will work with compatible ReSound hearing aids (see chart on reverse for details). A software upgrade may be required for Nucleus 6 Sound Processors or Nucleus Kanso Sound Processors to ensure compatibility. This can only be done by a clinician using Cochlear fitting software.

## Can the Cochlear Wireless Phone Clip or ReSound Phone Clip+ stream phone calls to both devices?

Yes, the Phone Clips can be paired with both devices and thus stream phone calls to both. They also work with compatible iPhone and Android smartphones.

## Can the remote control from Cochlear or ReSound control both the sound processor and a hearing aid?

No, the remote controls will only work with their respective devices.

## Where can I get further bimodal information on pairing and how to pair a ReSound hearing aid and a Cochlear Nucleus Sound Processor to wireless accessories?

Refer to the Nucleus 7 Bimodal Wireless Pairing and Streaming Guide or the relevant sound processor, hearing aid and wireless accessory user guides for information on pairing and using Made for iPhone and True Wireless devices bimodally.

## Can a Cochlear Nucleus Sound Processor be fit wirelessly with an Airlink 2 or Noahlink Wireless devices?

No, but the Airlink 2 (updated with the latest version of firmware) or the Noahlink Wireless together with the latest version of Cochlear Custom Sound fitting software are required in order to pair the Nucleus 7 Sound Processor with compatible ReSound hearing aids for bimodal streaming.

## How do I order a Noahlink Wireless programming interface?

A Noahlink Wireless programming interface can be ordered from any HIMSA distributor ([www.himsa.com](http://www.himsa.com).) Please contact your local Cochlear or ReSound representative for further guidance.

## If my patient or I experience issues with the products who should I contact?

Please contact the respective company for troubleshooting or more information, details below.

If you are unsure who to contact, please contact your local Cochlear office or local Cochlear representative.



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**GN Making Life Sound Better**

## Cochlear and ReSound collaborate in the Smart Hearing Alliance to develop the world's preferred bimodal hearing solutions.

The Cochlear Nucleus 7 Sound Processor is compatible with iPhone, iPad and iPod touch. The Cochlear Nucleus Smart App is available on App Store and Google Play. For compatibility information visit [www.cochlear.com/compatibility](http://www.cochlear.com/compatibility). Select ReSound hearing aids are compatible with iPhone, iPad and iPod touch. The ReSound Smart app and ReSound Smart 3D App are available on App Store and Google Play. For compatibility information visit [www.resound.com/compatibility](http://www.resound.com/compatibility). Please seek advice from your medical practitioner or health professional about treatments for hearing loss. They will be able to advise on a suitable solution for the hearing loss condition. All products should be used only as directed by your medical practitioner or health professional. Not all products are available in all countries. Please contact your local Cochlear representative. Cochlear, Custom Sound, Hear now. And always, Nucleus, the elliptical logo and True Wireless are either trademarks or registered trademarks of Cochlear Limited. Android is a trademark of Google Inc. Apple, the Apple logo, Made for iPad logo, Made for iPhone logo, Made for iPod logo, iPhone, iPad Pro, iPad Air, iPad mini, iPod and iPod touch are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc., registered in the U.S. and other countries. ReSound, ReSound LiNX Quattro, ReSound LiNX 3D, ReSound ENZO 3D, ReSound LiNX and ReSound ENZO are trademarks of GN Hearing A/S. ReSound is part of the GN group. GN makes life sound better through intelligent audio solutions. © Cochlear Limited 2018. FUN2979 ISS3 SEP18

